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2. PAYMENT ELIGIBILITY INFORMATION.

Please review the notice and sections 2.1 through 2.2 of the Settlement Agreement (available at www.KylesSecurityIncidentSettlement.com) for more information on who is eligible for a payment and the nature of the expenses or losses that can be claimed.

Please provide as much information as you can to help us figure out if you are entitled to a Settlement payment.

PLEASE PROVIDE THE INFORMATION LISTED BELOW:

Check the box for each category of documented out-of-pocket expenses, fraudulent charges, or lost time that you had to pay as a result of the Data Incident. Please be sure to fill in the total amount you are claiming for each category and to attach documentation of the charges as described in **bold type** (if you are asked to provide account statements as part of proof required for any part of your claim, you may mark out any unrelated transactions if you wish).

a. Ordinary Expense Reimbursement Resulting from the Security Incident: (not to exceed \$220 per Settlement Class Member)

_____ Fees or other charges from your bank or credit card company due to fraudulent activity on your card.

Examples - Overdraft fees, over-the-limit fees, late fees, or charges due to insufficient funds or interest.

Total amount for this category \$ _____

Attach a copy of a bank or credit card statement or other proof of the fees or charges.

You may mark out any transactions that were not fraudulent and any other information that is not relevant to your claim before sending in the documentation.

Date reported _____

Description of the person(s) to whom you reported the fraud:

Check this box to confirm that you have exhausted all applicable insurance policies, including credit monitoring insurance and identity theft insurance, and that you have no insurance coverage for these fraudulent charges.

_____ Fees or charges relating to the reissuance of your credit or debit card.

Examples – Fees that your bank charged you because you requested a new credit or debit card.

Total amount for this category \$ _____

Attach a copy of a bank or credit card statement or other receipt showing these fees.



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You may mark out any transactions that were not fraudulent and any other information that is not relevant to your claim before sending in the documentation.

_____ Fees relating to your account being frozen or unavailable.

Examples - You were charged a late fee or interest by another company because your payment was declined. You had to pay a fee for a money order or other form of alternative payment because you could not use your debit or credit card.

Total amount for this category \$ _____

Attach a copy of receipts, bank or credit card statements, or other proof that you had to pay these expenses.

You may mark out any transactions that were not fraudulent and any other information that is not relevant to your claim before sending in the documentation.

_____ Other incidental telephone, internet, or postage expenses directly related to the Security Incident.

Examples - Long distance phone charges, cell phone charges (only if charged by the minute), data charges (only if charged based on the amount of data used)

Total amount for this category \$ _____

Attach a copy of the bill from your telephone or mobile phone company or internet service provider that shows the charges.

You may mark out any transactions that were not fraudulent and any other information that is not relevant to your claim before sending in the documentation.

_____ Credit reports, identity theft insurance, or credit monitoring charges.

Examples - The cost of a credit report, identity theft insurance, or credit monitoring services that you purchased after hearing about the Data Incident.

Total amount for this category \$ _____

Attach a copy of a receipt or other proof of purchase for each credit report or product purchased.

You may mark out any transactions that were not fraudulent and any other information that is not relevant to your claim before sending in the documentation.

_____ Between one and three hours of documented time spent dealing with replacement card issues or in reversing fraudulent charges that occurred as a result of the Security Incident (which will be calculated and paid at a rate of \$15 per hour).

Examples – You spent at least one full hour calling customer service lines, writing letters or emails, or on the Internet in order to get fraudulent charges reversed or in updating automatic payment programs because your card number changed. Please note that the time that it takes to fill out this Claim Form is not reimbursable and should not be included in the total.

Total number of hours claimed _____

If the time was spent online or on the telephone, briefly describe what you did, or attach a copy of any letters or emails you wrote. If the time was spent trying to reverse fraudulent charges, briefly describe what you did. If the time was spent updating accounts due to your card being reissued, identify the other accounts that had to be updated.



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You may redact (cross out) any transactions that were not fraudulent and any other information that is not relevant to your claim before sending in the documentation.

b. Extraordinary Expense Reimbursement: Defendants shall reimburse, as provided for below, each Settlement Class Member in the amount of his or her Valid Claim, but not to exceed \$4,000 per claim (and only one claim per Settlement Class Member), for a documented monetary out-of-pocket loss that is claimed by the Settlement Class Member to have occurred more likely than not as a result of the Data Incident, regardless of whether said Settlement Class Member elects to make a claim for any other benefit available under this Settlement Agreement.

_____ Unreimbursed fraudulent charges.

Examples – Fraudulent charges that were made on your credit or debit card account and that were not reversed or repaid even though you reported them to your bank or credit card company. *Note, most banks are required to reimburse customers in full for fraudulent charges on payment cards that they issue.*

Total amount for this category \$_____

Attach a copy of statements that show the fraudulent charges and any correspondence showing that you reported the charges as fraudulent. If you do not have anything in writing, tell us the approximate date that you reported and to whom you reported the fraudulent charge.

You may mark out any transactions that were not fraudulent and any other information that is not relevant to your claim before sending in the documentation.

Date reported: ____ / ____ / ____

Description of the person(s) to whom you reported the fraud:

Check this box to confirm that you have exhausted all applicable insurance policies, including credit monitoring insurance and identity theft insurance, and that you have no insurance coverage for these fraudulent charges.

_____ Other unreimbursed out-of-pocket expenses that happened because of the Data Incident that are not accounted for in your responses above.

Examples –This category includes any other unreimbursed expenses or charges that are not otherwise accounted for in your answers to the questions above, including any expenses or charges that you believe were the result of an act of identity theft.

Total amount for this category \$_____

